

MP3 Ordering Instructions

Due to changes in the EU VAT rules, we are no longer permitted to send MP3 downloads automatically to EU countries outside the UK. Don't worry! You can still order by contacting us on john.hudson@firstwayforward.com. We will take your order and explain how to pay and send the audio to you manually ourselves.

Everyone can continue to order CDs on-line in the usual way. Customers in the UK, USA and any other country in the world can continue to order mp3s in the usual way through our website

Please note

The system is geared to deliver your link to a PC or laptop. If you want to download to an iPhone or iPad, you need to download the file to your computer, and then sync it with your iPhone or iPad.

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Step One

Select your recordings by clicking the ADD TO CART button. You can still revise, add to or cancel your order at this point. Please read the description and consider the age range carefully. When satisfied you have selected what you want click CHECK OUT.

Step Two

Proceed to the payment part of the process, which is handled by PayPal. Here you can pay with most major credit cards or through a PayPal account if you have one. You can also open a PayPal account quickly and easily if you want to, by following the PayPal instructions.

Step Three

When you confirm your purchase, PayPal will send you an email receipt of payment. You will receive another email containing the download link. It will be delivered to **the email address registered to the PayPal account you used to pay for the order.** (Please remember you may have created your PayPal account some time ago and the address may no longer be one of your active email addresses) Do check all email addresses you have.

From the moment you order, it can take PayPal up to 5-10 mins to complete the verification process and deliver the link to you. If the link does not appear in your IN BOX, please check your SPAM folder.

When you click the link to download your file, hold the CTRL button down.

Click link to
Download
while holding
the CTRL
button down

Save it to your
chosen location
on your
PC/Laptop/Mac

Download links are set to expire after 36 hours. You have six attempts to download. Downloads are locked to the buyer's email address

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If you are unable to download your recording for any reason then please contact our IT department at support@pchomeuk.net