

Firstwayforward Digital Downloads

How To Order Help Page

Select the recordings you wish to order by clicking the '**Add to Cart**' button. This will take you to your shopping cart where you can revise or add to your order. Click '**Check Out**' once you have finished shopping.

This will then take you to PayPal where you can complete your purchase by payment with most major credit cards.

It is also possible, **but not necessary**, to pay with a Paypal account if you have one. You can also open an account quickly and easily if you want one by following the instructions at Paypal. Via Paypal, Firstwayforward offers instant delivery of your digital recording via email **and** via a secure download page using "file fetch" technology.

Our system automatically verifies your order using the Paypal Instant Payment Notification service. When the system finds that the purchase is genuine an encrypted **download link will be sent out to your Paypal registered email address** as soon as payment is made.

Important! If you do not receive this link, please check your spam folder.

Download links are set to expire after 36 hours and download attempts are limited to three. Also downloads are locked to the buyers IP address to stop link sharing.

If you are unable to download your recording for any reason then please contact our IT dept at support@pchomeuk.net

Important: Please be careful to order the recording you really want. Because of the nature of digital products, exchanges are not possible if you have ordered the wrong product by mistake.